

COMPANY ENVIRONMENTAL & SUSTAINABILITY POLICY 2020

We at Consensio embrace our responsibility to protect our environment and we are committed to drive sustainability into our operations while exceeding our guests' expectations. We look to integrate leading environmental and social practices as well as sustainability principles into our core business strategy. We plan for the company to be carbon neutral by 2023.

We have signed up to www.onetreeatatime.fr and have pledged to measure and disclose our environmental impact, to reduce our consumption, to reduce waste, to implement energy and water saving actions, to recruit and educate our teams to ensure they are committed to this policy, to travel as sustainably as possible and then finally to offset by planting trees.

SUSTAINABILITY AND REDUCING WASTE

Strict ordering and stock control methods are used to limit over ordering of perishable goods. Regional management monitor stock levels and wastage and work with chefs to ensuring they use products efficiently to maximise usage and reduce waste.

Responsible sourcing and buying local produce is the cornerstone of our purchasing, to not only support local businesses but to reduce our carbon footprint. We encourage the purchasing from farmers/suppliers who only use organic and sustainable methods of farming. We offer and encourage a variety of client diets including vegetarian and vegan options.

Our purchasing policy prioritises suppliers based on their sustainability and packaging policies.

RECYLING & SINGLE USE PLASTICS

All chalets follow the local recycling policies in France. Waste is split into glass, packaging, paper/cardboard and general waste. We do not use single use plastic bags; multi-usage shopping bags are provided. We have removed all single use plastic water bottles and provide guests with a refillable bottle on arrival, we have also pledged to reduce all single plastic use packaging. Guests also have the choice of Alpine tap and carbonated water in place of branded glass bottled water.

Batteries and used Nespresso capsules are recycled separately. We are aiming to reduce the use of single use coffee capsules by the introduction of bean to cup machines.

ENERGY USAGE

We adopt the practice of responsible energy management through reduced consumption and the encouragement of energy efficiency throughout the business. Specific training sessions are conducted in order to highlight energy consumption in the guest properties and also staff accommodation. Guidance is given on how to reduce energy wastage and keep chalets warm as efficiently as possible while not overheating. Lighting is provided by LED lightbulbs and are set on automatic movement sensors where appropriate. All new appliances are A++ energy rated.

All new chalets are built following strict local environmental regulations. Some of our more recently built properties have been constructed using geothermal heating and triple glazed windows to maximise insulation and heat loss. We aim to maintain chalets at a temperature of 18°, supplementary heating is provided by individual thermostat controls and log fires.

We use Ecosia - a green search engine throughout the company and have pledged to switch our website hosting to a green provider.

PAPER USAGE

All employees are encouraged to limit paper and ink usage by not printing unnecessarily. Documents are saved online and emailed and electronically signed where possible. Guest invoices and rental agreements along with staff employment paperwork are sent electronically unless specifically requested. Again, documents are executed and saved online. Newspapers are only bought on request for guests and paper where used is recycled.

CHEMICAL USAGE

Cleaning products are used where necessary in our operated properties; however, staff are trained on natural cleaning products such as vinegar and lemon juice, bicarbonate of soda etc. to be used where appropriate.

The majority of our swimming pools are chlorine free using an environmentally friendly ozone water treatment system.

TRAVEL

Staff are encouraged to consider train travel where feasible and ensure car share/use of public transport for getting to work in resort. We are measuring company vehicle fuel usage and are looking at electrical/hybrid options for guest vehicles. It is company policy to book flights with companies which provide carbon offsetting as standard.

EDUCATION

During recruitment we ask our potential candidates about their commitment to sustainability and protecting the environment. We include an environmental section to our training about our company policy and specific practices in the chalets to ensure all employees are aware of best practices.

We are committed to raise the profile of our environment progress through our website, blogs, emails and social media. Employees are encouraged to participate in clean the mountain days at the end of season by receiving a day in lieu to enable them to participate.

OFFSETTING

We are committed to reducing our company and chalet operating carbon footprint and have pledged to offset via a sustainable tree planting scheme.